



**NAMIBIA UNIVERSITY  
OF SCIENCE AND TECHNOLOGY**

## **FACULTY OF HUMAN SCIENCES**

### **DEPARTMENT OF SOCIAL SCIENCES**

<b>QUALIFICATION:</b> BACHELOR OF PUBLIC MANAGEMENT	
<b>QUALIFICATION CODE:</b> 07BPMN	<b>LEVEL:</b> 5
<b>COURSE CODE:</b> PMN521S	<b>COURSE NAME:</b> PUBLIC MANAGEMENT IN NAMIBIA
<b>SESSION:</b> JANUARY 2020	<b>PAPER:</b> EXAMINATION
<b>DURATION:</b> 3 HOURS	<b>MARKS:</b> 100

<b>SECOND OPPORTUNITY EXAMINATION QUESTION PAPER</b>	
<b>EXAMINER(S)</b>	PIA TEEK/MS. LUCIA SHALI
<b>MODERATOR:</b>	MR. M. HAIMBODI

<b>INSTRUCTIONS</b>
<ol style="list-style-type: none"><li>1. This paper consists of four (4) questions. Answer <b>ALL</b> questions.</li><li>2. Read the questions carefully.</li><li>3. Please write legibly.</li></ol>

**PERMISSIBLE MATERIALS: NONE**

**THIS QUESTION PAPER CONSISTS OF 3 PAGES INCLUDING THE FRONT PAGE.**

**ANSWER ALL THE QUESTIONS**

**QUESTION 1**

Organisational change is inevitable, and whether public organisations like it or not, they have no choice but to adapt appropriately to change. An effective public organisation is one that is able to institute and manage successful change programmes, as part of improving the manner in which services are provided. As a new graduate in public management what organisational changes would you introduce and why? **[30]**

**QUESTION 2**

Socio-economic exclusion is a violation of the fundamental human rights. Such an outcome in any sovereign country implies that the process of service delivery tends to favour certain individuals over others, thus excluding certain people on unconstitutional grounds. Write a complaints letter to your representative organisation in which you outline forms of socio-economic exclusion in your community, and the impact it has on the sovereignty of the country and ultimate development. **[30]**

**QUESTION 3**

Effective leadership in public organisations is amongst the critical issue in the realisation of organisational policies and goals, yet it remains the most challenging to achieve. Often, it is argued that it is weak leadership that has failed the progress and transformation of public organisations in Namibia. Provide arguments in favour of the above view, using relevant examples to support your arguments. **[30]**

**Question 4**

Organisational culture is amongst the most influential factors within an organisation, such that it has the potential to determine ethical versus unethical conduct within an organisation. Organisational culture is often defined as a system of shared meaning within an organisation. What impact does organisation culture have on the established ethics of an organisation and how best does one manage organisational culture? [10]

**END OF QUESTION PAPER**